



The Bolt Hole @ Aloe Corner

Self-Catering Accommodation

Welcome to The Bolt Hole

Please make yourself at home and let us know if there is anything else you need, and we will do our best to assist you.

'Any lawful and achievable request will be considered!'

Remotes, house alarm & security

There is one remote blue alarm button, and a red 'panic' button. The 'panic' button alerts ADT armed response – please be careful to only press this in an emergency. Please always set the alarm when you go out. First close and lock all the doors and windows (including the garden doors)

To set the alarm:

Once all is closed move to the front of the house in the garden, press the blue button, you will hear the alarm sound.

To de-activate the alarm:

Once you enter the gate, please deactivate the alarm in front of the house, pressing the blue button, you will hear the alarm sound.

Gates

The gate is latched with a chain and carabineer, please ensure that it is properly latched when you go out.

Electricity

The main distribution panel is situated at the back of the crockery cupboard in the dining area at the Kitchen door. Franschhoek is blessed with regular power cuts and when possible, we will try to give you advanced warning if a power cut is scheduled.

Should the electricity trip, push the switch (labelled 'Main Switch') down, and then up again.

You can also top up the power at the BP Petrol Station or at the Pick 'n Pay supermarkets. You will need to give the code: 041 679 371 11 – BNTV Computers

Address

21 Cabriere Street, Franschhoek

The Bolt Hole is situated in the best quarter of Franschhoek village, within five minutes' walk to restaurants, shops, wineries, and amenities.

Children

All ages welcome

Internet/Wi-Fi

Network: Map Room

Password: 0724641240

Neighbours

The Bolt Hole is in a residential neighbourhood, and we ask you to take this into account, especially with noise levels.

Office

If you need anything, please give us a Call, during 08:00 – 19:00

Peter: +27 (0)72 482 5909

Hot Water

If for some reason, you don't have hot water, please check that the switch labelled 'HWC' on the main distribution panel is up – this panel can be found in the crockery cupboard, next to the breakfast table.

Airconditioning & ceiling fans

There are air-conditioning units in all bedrooms. They are all operated by the white 'DB' remotes also found in each bedroom. Please make sure that all doors and windows are closed when using the air conditioning and make sure the unit is switched off when out.

Hob, oven & dishwashing machine

There is a gas hob and an electric oven in the kitchen. The hob uses a pilot light to light each 'plate'. If you do run out of gas, please give Peter a ring and we will replace the canister.

Crockery, etc

Search all the cupboards, shelves, and drawers in the kitchen for crockery, utensils and cutlery – you should find things roughly where you would expect to find them in your own home. If not, please ask Marlise or Peter.

Breakages

We operate an honour system based on trust. If you break something, please leave an appropriate amount to replace the breakage. Glasses & mugs R50, Towels R150.

Book library

You are welcome to read all and any of the books, but please leave these collections as intact as you found them.

Laundry

You will find a washing machine and Dryer under the kitchen cupboard. We supply a small amount of laundry detergent just to get you started.

La Laundry is our local laundromat situated in the parking lot of the family Pick 'n Pay. Tel 021 876 4014. Franschhoek Laundry collects & returns. Call Fred on 082 775 3870.

TV & Netflix

We provide TV with Netflix only at the cottage, on switching on the TV, use the small remote and click the Netflix button on the remote to access Netflix.

Should you have DSTV at home and have a DSTV Now account you can log in on the DSTV Now app already downloaded for you.

Emergency contacts

MEDICARE EMR	082 41 3560
FIRE	021 808 8888
POLICE	021 876 8061

Emergency room / hospital

Berlyn Street, Paarl

24/7 Emergencies:	021 807 8012
Reception:	021 807 8000

Security

Pepler Alarms

24/7 Emergencies:	021 876 3329
Control room:	021 876 3308

Pharmacy

62 Huguenot Street, Franschhoek

24/7 Emergencies:	084 555 2400
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Doctors

18 Dirkie Uys Street, Franschhoek

Dr Heywood (GP):	021 876 2474
Dr v d Merwe (GP):	021 876 2304

Dentist

11 Dorp Street, Paarl

Dr Victor:	021 872 2774
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Other useful contacts

Airport

Flight information	021 937 1200
Helpdesk	021 937 1257

Taxi transfers

Lizel	078 832 0887
Tim	083 256 7335

(or email:

tctoursandtrans@gmail.com)

Winelands Experience 021 876 4042

(or email: info@winelands.travel)

TukTuk:	062 129 9109
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Babysitting

Mrs S. (Julia Sinfield)	076 339 0888
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Tourist information

Franschhoek Wine Valley
021 876 3603

We have also downloaded other applications

1. TUNE IN – here you access music and radio all over the world

Pool

Currently, there are no barriers to the pool and the use of the swimming pool is at your own risk. If it is really hot, please keep an eye on the pool levels and top it up to halfway up the skimmer box if necessary.

Garden & pool maintenance

The garden / pool service comes in on a Wednesday (13pm – 16pm)

Refuse

Refuse is collected on Mondays, Wednesdays, and Fridays. Housekeeping will empty the bin on your behalf during the week if you have requested service. For overflow over weekends, please dump the refuse into the black plastic bags provided, place them into the big black wheelie bin found in the driveway.

Animals and insects

We have no threatening species of pets or wildlife in the garden that we know of. It's a good idea to use insect repellent, particularly on windless summer nights. Sometimes in the summer there might be a cricket that makes its way into the house – a quick spurt of Doom, found in a tin in the metal cabinet and in the upstairs bedroom, will make sure that you get a good night's sleep. Squirrels run on the roof - it is advisable to close the skylights at night.

Barbeque

The wood-burning barbecue – or 'braai' in South Africa – is located on the pool terrace. Wood is stored under the barbecue, in baskets by the main fireplace inside, or outside.

It is simple to get going and use, but these instructions that could come in handy:

- Place some firelighters at the base of the little box to the inside-right of the barbecue.
- Stack wood (or you can also use fire briquettes) over the firelighters, and then light.
- The wood (or briquettes) will catch as the firelighters burn.
- Coals will fall beneath as the wood burns. As they do, scrape them over to underneath the barbecue grid and continue to stack more wood in the box until you have enough coals to roast your meat.
- You can lift the grid to different levels for different heat intensities.

Franschhoek essentials

The Bolt Hole is located within walking distance of all the village amenities.

Shopping

Woolworths Food is situated in the main road in the centre of town. Their fresh produce and readymade meals are unmatched.

Pick 'n Pay caters for all grocery and household needs and can be found in the small shopping centre as you enter the village (opposite the BP Garage) at the beginning of Cabriere Street.

Wine & wine tasting

Many of the wine estates offer tastings, some by appointment only. Have a look at the wine map (on the hall table) for more detailed information. La Cotte Inn (cnr Main and Louis Botha streets) offers a wide range of superb local and international wines, beers, spirits, mixers, as well as a fantastic selection of imported cheeses. Speak to the guru Ludwig on: 021 876 3775

Farmers' market

Held every Saturday morning (unless it is raining), under the oaks in the NG Kerk's churchyard (Main Rd), between 9am and 3pm. Offering a delicious range of goodies to eat, live music, crafts, organic veggies and a bloody good coffee!

Restaurants

Franschhoek is known as the gastronomic capital of South Africa: please look at our restaurant guide for our recommendations.

In high season the top restaurants are often fully booked, often more than a month in advance, so we



advise you to book early.

Franschhoek has a long history to the birth of South Africa. The history is for you to discover, but Franschhoek is all about eating, drinking, and feeling the spirit of the mountains and their moods, in what must be one of the most beautiful valleys on earth.

COVID RESTRICTED SALES HOURS

Not all shops are operating at their normal times and not all restaurants are open every day. Alcohol may not be sold for off-site consumption at weekends or after 17:00. Restaurants and wine farms may sell alcohol for on-site consumption beyond these hours.

Wood-burning fires

There is also a Wood-burning stove in the living room.

To light the stove:

- Insert two pieces of wood on the bottom layer and put a firelighter between them, and light it.
- Layer three pieces across this bottom layer.

Outside doors

Franschhoek can be very windy at times, so when the garden and veranda doors are open, please make sure that they are folded properly back against the wall and latched where possible.



Fire extinguishers

A portable fire extinguisher can be found next to the fridge in the kitchen. There is also a fire blanket. A second fire extinguisher can be found in the upstairs bedroom, in the open shelf, corner unit.

Extraservices

Housekeeping weekday service: Venah is available daily at R300.00 for a mini service during weekday mornings (Monday –Friday), excluding public holidays. During COVID, for everyone's safety, please wear masks if you remain in the house whilst Venah is cleaning.

Babysitting: Mrs S. (Julia Sinfield) is the best babysitter in town. Please request in advance by calling her on 076 339 0888 or by email atjulasinfield@gmail.com