



Lemon Tree Cottage

Self-Catering Accommodation

Welcome to Lemon Tree Cottage

Please make yourself at home and let us know if there is anything else you need, and we will do our best to assist you.

‘Any lawful and achievable request will be considered!’

Remotes, house alarm & security

The remote control are colour coated at the back of the remote and will show the following:

1. Blue = Alarm On/Off
2. Green = Garage Door Open / Close
3. Red = Panic Alarm
4. Yellow = Main Entrance Gate

To set the alarm:

Once all is closed move to the front of the house, press the blue button, you will see the blue light on top right-hand corner of the garage door.

To de-activate the alarm:

Once you enter the gate, please deactivate the alarm in front of the house, pressing the blue button, you will see the blue light off top right-hand corner of the garage door.

Gates

The Main gate is electronic, the Yellow button on the remote will open and close the main gate. The main gate also opens automatically if you drive towards the gate.

Electricity

The main distribution panel is situated at the back of the Garage at the main door. Franschhoek is blessed with regular power cuts and when possible, we will try to give you advanced warning if a power cut is scheduled.

Should the electricity trip, push the switch (labelled ‘Main Switch’) down, and then up again.

You can also top up the power at the BP Petrol Station or at the Pick ‘n Pay supermarkets. You will need to give the code: 05002800091 – Lemon Tree Cottage

Address

15 Village Du Reservoir Street,
Franschhoek

Lemon Tree Cottage is situated in the best quarter of Franschhoek village, within five minutes’ walk to restaurants, shops, wineries, and amenities.

Children

All ages welcome

Internet/Wi-Fi

Network: Lemon Tree
Cottage
Password: Guests@15

Neighbours

Lemon Tree Cottage is in a residential neighbourhood, and we ask you to take this into account, especially with noise levels.

Office

If you need anything, please give us a Call, during 08:00 – 19:00

Peter: +27 (0)72 482 5909


Hot Water

If for some reason, you don't have hot water, please check that the switch labelled 'HWC' on the main distribution panel is up – this panel can be found in the garage.

Airconditioning

There are air-conditioning units in all bedrooms. They are all operated by the white 'DB' remotes also found in each bedroom. Please make sure that all doors and windows are closed when using the air conditioning and make sure the unit is switched off when out.

Hob, oven & dishwashing machine

There is a electrical hob and an electric oven in the kitchen. To switch on the hob use the  diamond to switch it on.

Crockery, etc

Search all the cupboards, shelves, and drawers in the kitchen for crockery, utensils and cutlery – you should find things roughly where you would expect to find them in your own home. If not, please ask Peter.

Breakages

We operate an honour system based on trust. If you break something, please leave an appropriate amount to replace the breakage. Glasses & mugs R50, Towels R150.

Laundry

You will find a washing machine and Dryer in the garage. We supply a small amount of laundry detergent just to get you started.

La Laundry is our local laundromat situated in the parking lot of the family Pick 'n Pay. Tel 021 876 4014. Franschhoek Laundry collects & returns. Call Fred on 082 775 3870.

TV & Netflix

We provide TV with Netflix only at the cottage, on switching on the TV, use the small remote and click the Netflix button on the remote to access Netflix.

Should you have DSTV at home and have a DSTV Now account you can log in on the DSTV Now app already downloaded for you.

We have also downloaded other applications

1. TUNE IN – here you access music and radio all over the world

Emergency contacts

MEDICARE EMR	082 41 3560
FIRE	021 808 8888
POLICE	021 876 8061

Emergency room / hospital

Berlyn Street, Paarl

24/7 Emergencies:	021 807 8012
Reception:	021 807 8000

Security

Pepler Alarms

24/7 Emergencies:	021 876 3329
Control room:	021 876 3308

Pharmacy

62 Huguenot Street, Franschhoek

24/7 Emergencies:	084 555 2400
-------------------	--------------

Doctors

18 Dirkie Uys Street, Franschhoek

Dr Heywood (GP):	021 876 2474
Dr v d Merwe (GP):	021 876 2304

Dentist

11 Dorp Street, Paarl

Dr Victor:	021 872 2774
------------	--------------

Other useful contacts

Airport

Flight information	021 937 1200
Helpdesk	021 937 1257

Taxi transfers

Lizel	078 832 0887
Tim	083 256 7335

(or email:

tctoursandtrans@gmail.com)

Winelands Experience 021 876 4042

(or email: info@winelands.travel)

TukTuk:	062 129 9109
---------	--------------

Babysitting

Mrs S. (Julia Sinfield)	076 339 0888
-------------------------	--------------

Tourist information

Franschhoek Wine Valley
021 876 3603

Pool

Currently, there are no barriers to the pool and the use of the swimming pool is at your own risk. If it is really hot, please keep an eye on the pool levels and top it up to halfway up the skimmer box if necessary.

Garden & pool maintenance

The garden / pool service comes in on a Monday and Friday (13pm – 16pm)

Refuse

Refuse is collected on Mondays, Wednesdays, and Fridays. Housekeeping will empty the bin on your behalf during the week if you have requested service. For overflow over weekends, please dump the refuse into the black plastic bags provided, place them into the big black wheelie bin found at the back of the garage.

Animals and insects

We have no threatening species of pets or wildlife in the garden that we know of. It's a good idea to use insect repellent, particularly on windless summer nights. Sometimes in the summer there might be a cricket that makes its way into the house – a quick spurt of Doom, found in a tin in the metal cabinet and in the upstairs bedroom, will make sure that you get a good night's sleep. Squirrels run on the roof - it is advisable to close the skylights at night.

Barbeque & Fireplace

Both the barbeque and Fireplace works with gas, please note the gas bottles are at the back of the patio around the corner, one is always a spare and one is connected. Should you run out of gas please switch the gas around, but please ensure that the gas is close before removing the pipe.

Reconnecting the new gas bottle always remember that the to fit the pipe it works anti-clockwise.

Sometimes the Fireplace Pilot does not always work, turning the knob to PILOT keep it pushed in and use the lighter provided just to light the gas, by then you can turn the knob to full and fire will lit.

The Barbeque, please open the knob in front, use the lighter, on the side of the barbeque is a hole, light the gas via this hole.

Franschhoek essentials

Lemon Tree Cottage is located within walking distance of all the village amenities.

Shopping

Woolworths Food is situated in the main road in the centre of town. Their fresh produce and readymade meals are unmatched.

Pick 'n Pay caters for all grocery and household needs and can be found in the small shopping centre as you enter the village (opposite the BP Garage) at the beginning of Cabriere Street.

Wine & wine tasting

Many of the wine estates offer tastings, some by appointment only. Have a look at the wine map (on the hall table) for more detailed information. La Cotte Inn (cnr Main and Louis Botha streets) offers a wide range of superb local and international wines, beers, spirits, mixers, as well as a fantastic selection of imported cheeses. Speak to the guru Ludwig on 021 876 3775

Farmers' market

Held every Saturday morning (unless it is raining), under the oaks in the NG Kerk's churchyard (Main Rd), between 9am and 3pm. Offering a delicious range of goodies to eat, live music, crafts, organic veggies and a bloody good coffee!

Restaurants

Franschhoek is known as the gastronomic capital of South Africa: please look at our restaurant guide for our recommendations.

In high season the top restaurants are often fully booked, often more than a month in advance, so we



advise you to book early.

Franschhoek has a long history to the birth of South Africa. The history is for you to discover, but Franschhoek is all about eating, drinking, and feeling the spirit of the mountains and their moods, in what must be one of the most beautiful valleys on earth.

COVID RESTRICTED SALES HOURS

Not all shops are operating at their normal times and not all restaurants are open every day. Alcohol may not be sold for off-site consumption at weekends or after 17:00. Restaurants and wine farms may sell alcohol for on-site consumption beyond these hours.

Outside doors

Franschhoek can be very windy at times, so when the garden and veranda doors are open, please make sure that they are folded properly back against the wall and latched where possible.

Fire extinguishers

A portable fire extinguisher can be found next to the fridge in the kitchen. There is also a fire blanket. A second fire extinguisher can be found in the upstairs bedroom, in the open shelf, corner unit.

Extra services

Housekeeping weekday service is available daily at R300.00 for a mini service during weekday mornings (Monday –Friday), excluding public holidays. During COVID, for everyone's safety, please wear masks if you remain in the house whilst cleaning.

Babysitting: Mrs S. (Julia Sinfield) is the best babysitter in town. Please request in advance by calling her on 076 339 0888 or by email atjuliasinfield@gmail.com