

## Address

67 Reservoir Street, Franschhoek

La Ferme Vive La Vie is situated in the best quarter of Franschhoek village, within five minutes' walk to restaurants, shops, wineries, and amenities.

# Internet/Wi-Fi

Network:

La Ferme Vive La Vie

Password: Welc0me@La

Ferme

Breakfast Monday to Sunday 8.00 am – 10.00 am

Check-out 11:00am please.

**Pool Area** – Please note the pool are used at own risk, no glasses at the pool please.

# Neighbours

La Ferme Vive La Vie is in a residential neighbourhood, and we ask you to take this into account, especially withnoise levels.

## Office

If you need anything, please give us a Call, during 08:00 - 19:00

Peter: +27 (0)72 482 5909

# La Ferme Vive La Vie

# Guesthouse

# Welcometo La Ferme Vive La Vie

Please make yourself at home and let us know if there us anything else you need, and we will do our best to assist you.

'Any lawful and achievable request will be considered!'

# Keys & security

Each room has a set of Keys.

Access for the following rooms

## Room 1 (Courtyard Suite)

• The rooms access via the front gate via the lounge to the courtyard at the back

## Room 2 (Superior King Suite)

• The rooms access via the front gate into the lounge through the dining area up the stairs to the right.

# Room 3 (Superior King Suite)

• The rooms access via the front gate into the lounge through the dining area up the stairs to the right.

## Room 4 (Standard Queen Suite -Pool)

• The rooms access via the front gate into the lounge through the dining straight into the room door in front of you

## Room 5 (Standard Queen Suite)

• The rooms access via the front gate, first entrance right up the stairs.

We have security camera's around the property situated as follows:

- Parking
- Lounge
- Main Entrance
- Pool

## **Parking**

Parking at the guesthouse is free and parking arrangements as follows:

- 3 Cars in front of Garage and wall
- 1 Car on sidewalk

# Room information duvets, pillows & sheet changes

As part of our quality grading, you are welcome to have your bedding changed every three days whilst staying with us however in line with our environmental policy we prefer to only change bedding once a week on an extended stay of 5 days or more.

## **Bedroom Cleaning**

We will make up your bed, replenish your tea tray and clean your bathroom usually between the hours of 11:00 and 15:00, Should you not require service please let us know.

## **Towels**

Please Help Us Maintain Our Commitment to Being Environmentally Friendly, By Using the Following System

To Prevent the Unnecessary Washing of Towels: If You Leave Your Towels in The Bath/Shower, We Will Gladly Change Them If You Leave Your Towels on The Rail, You Are Happy to Re-Use Them.

# Shower Gel / Shampoo

All Rooms Are Provided with A Shower Gel, Hand Lotion, Shampoo/Conditioner in One. We Hope You Enjoy Using These Luxury Products.

# Airconditioning

There are air-conditioning units in all bedrooms. They are all operated by the white 'DB' remotes also found in each bedroom. Please make sure that all doors and windows are closed when the using the air conditioning and make sure the unit is switched off when out. Our Team will switch it off if there is no one in the room.

# Laundry

Please let us know if you wish to use an iron and ironing board.

Washing, drying, and ironing can be arranged at a charge, please ask for further details or see in-room for details done daily between (11:00 & 16:00) please note we will try our very best to have it back on the day, otherwise first thing in the morning.

#### Hair Drier

These are usually stored in your room's desk drawer or cupboard.

## Noise

While every effort has been made to reduce the impact of noise travelling, this is an old house and inevitability there will still be some. As guests come to relax at the guesthouse, we respectively request that you do not play music or use the television on a high volume especially after 10.00pm.

# Telephone

Mobile Phone Signals Are Good, However If You Need to Use Our Land Line Telephone Please Ask.

# Emergency contacts

MEDICARE EMR 082 41 3560 FIRE 021 808 8888 POLICE 021 876 8061

# Emergency room / hospital

Berlyn Street, Paarl

24/7 Emergencies: 021 807 8012 Reception: 021 807 8000

# Security

Pepler Alarms

24/7 Emergencies: 021 876 3329 Control room: 021 876 3308

# Pharmacy

62 Huguenot Street, Franschhoek 24/7 Emergencies: 084 555 2400

## Doctors

18 Dirkie Uys Street, Franschhoek Dr Heywood (GP): 021 876 2474 Dr v d Merwe (GP): 021 876 2304

#### Dentist

11 Dorp Street, Paarl

Dr Victor: 021 872 2774

# Other useful contacts

# Airport

Flight information 021 937 1200 Helpdesk 021 937 1257

## Taxi transfers

Lizel 078 832 0887 Tim 083 256 7335

(or email:

tctoursandtrans@gmail.com)

Winelands Experience 021 876 4042 (or email: info@winelands.travel)
TukTuk: 062 129 9109

## Babysitting

Mrs S. (Julia Sinfield) 076 339 0888

## Tourist information

Franschhoek Wine Valley 021 876 3603

# Lights & Electrical Equipment (220V)

Most Of the Lights in Guest Bedrooms Are Energy Saving. Even Though This Is the Case, Please Turn Your Lights Out When You Are Not in The Room to Help Conserve Power.

## TV & Netflix

We provide TV with Netflix only at the cottage, on switching on the TV, use the small remote and click the Netflix button on the remote to access Netflix.

Should you have DSTV at home and have a DSTV Now account you can log in on the DSTV Now app already downloaded for you.

We have also downloaded other applications

TUNE IN – here you access music and radio all over the world

### **Pool**

Currently, there are no barriers to the pool and the use of the swimming pool is at your own risk.

# Garden & pool maintenance

We will do our best to service the pool and garden when you are out or no guests around, but this might not always be possible.

## Animals and insects

We have no threatening species of pets or wildlife in the garden that we know of. It's a good idea to use insect repellent, particularly on windless summer nights. Sometimes in the summer there might be a cricket that makes its way into the house — a quick spurt of Doom, found in a tin in the metal cabinet and in the upstairs bedroom, will make sure that you get a good night's sleep. Squirrels run on the roof - it is advisable to close the skylights at night.

#### Franschhoek essentials

La Ferme Vive La Vie is located within walking distance of all the villageamenities.

# Shopping

Woolworths Food is situated in the main road in the centre of town. Theirfresh produce and readymade meals are unmatched.

Pick 'n Pay caters for all grocery and household needs and can be found in the small shopping centre asyou enter the village (opposite the BP Garage) at the beginning of Cabriere Street.

# Wine & wine tasting

Many of the wine estates offer tastings, some by appointment only. Have a look at the wine map (on the hall table) for more detailed information. La Cotte Inn (cnr Main and Louis Botha streets) offers a wide range of superb local and international wines, beers, spirits, mixers, as well as a fantastic selection of imported cheeses. Speak to the guru Ludwig on: 021 876 3775

## Farmers' market

Held every Saturday morning (unlessit is raining), under the oaks in the NG Kerk's churchyard (Main Rd), between 9am and 3pm. Offering a delicious range of goodies to eat, live music, crafts, organic veggies and a bloody good coffee!

## Restaurants

Franschhoek is known as the gastronomic capital of South Africa: please look at our restaurant guide for our recommendations.